

PREPARE YOUR BORROWERS FOR SWIFTSEND

The McCue Mortgage Company will be issuing the TIL and GFE for all Brokers commencing Monday, January 04, 2010. McCue will be utilizing “SwiftSend” technology to send these documents securely via email.

IT IS IMPORTANT THAT YOU PREPARE YOUR BORROWERS FOR THE RECEIPT OF THIS EMAIL CORRESPONDENCE FROM THE MCCUE MORTGAGE COMPANY.

As you know, the borrowers’ consent and acknowledgement of receipt of the GFE and TIL through this process will significantly impact our brokers’ ability to collect fees and order the appraisal, thereby decreasing the processing time for a loan.

Our mutual customer will receive an Email from a McCue Mortgage Company employee with a set of instructions to follow in order to accept delivery of the TIL and GFE (the broker will receive confirmation that the documents were sent as well). Within the body of this email, the borrower will be instructed to use a hyperlink to “Pick up Your Document Here”. This will bring the borrower to a “Viewer Sign in” page where the borrower must register their account. Here the borrower will go through a set up screen where the borrower will provide information and set up a password. This process will activate the account and “SwiftSend” will then send the borrower an email to complete the activation and give the borrower the ability to view and print the documents. The borrower must open the document, consent to the electronic delivery and either print all the documents or page through the documents. The borrower must then go to the bottom of this page where “final step” is highlighted in green. The borrower will then click on the “final step” where a screen is brought up “Receipt of Electronic Loan Documents Acknowledged”. This “Final Step” agreeing to the receipt of the documents is IMPORTANT as this will notify McCue Mortgage of the acceptance of the TIL and GFE. McCue Mortgage will then notify the broker via email of our receipt of this acceptance thereby allowing the collection of any additional fees and allowing the broker to order the appraisal through the SIR Appraisal Management System.

Please prepare the customer for this process as it is important the customer is aware that the TIL and GFE is being issued by McCue Mortgage Company and equally important that you are able to assist the borrower with the process of acknowledging receipt of these documents. Visit our website <http://wholesale.mccuemortgage.com> for a more comprehensive visual on this procedure.

McCue Mortgage will also be delivering documents via regular mail. If the borrower chooses this method of delivery and acknowledgement, there will be up to a 4 day waiting period until you may collect additional fees and order an appraisal. The fastest and most efficient method is the electronic document delivery through Swift Send which can save the 4 day wait period.

If you have any questions, please contact your account executives, Lou Bolella at 860-989-7946 or via email at lou@mccuemortgage.com or Annette Strumolo at 203-206-0777 or via email at annettes@mccuemortgage.com.